



September 2021 Edition



## Meet your new LMC Chair

**Editorial by Dr Nick Rogers, Chair at Kernow Local Medical Committee**

This is my first editorial as the new Chair of Kernow LMC. A proud, if slightly nervy situation for me. I have much to live up to following the excellent leadership of Dr Pete Merrin and more recently Dr Will Hynds – large boots to fill.

The LMC has always been the statutory body representing GPs and as we move towards the world of Integrated Care Systems (ICS's) this role is as important as ever to make sure that there is a General Practice voice which is strong and not conflicted, to inform The System what General Practice is, what it stands for and what it can and cannot do. This role is vitally important and the LMC will ensure that General Practice is always represented and understood inside The System.

Moving forward, I'm sure all of you are sharing the pressure we are feeling in Falmouth with exceptionally long waits for ambulance transfers, leaving GPs to manage acutely unwell patients for longer and departments within Treliske struggling with capacity issues leaving waiting times to be seen or reviewed becoming longer, leading to GPs having to field more enquiries and work harder at a time when national figures confirm we are offering more appointments and seeing more patients than ever.

An open letter was written by members of The System to alert the public to the extraordinary pressures that faced health and social care in Cornwall and the Isles of Scilly. The letter did come to the LMC to add our signature, but unfortunately was too late for us to have any meaningful input into it. We agree with the sentiment, but the reality that we are working in the midst of a series of major, significant issues for our health and social care system cannot be over-stated. We may need to say more – for all our sakes, as colleagues and as patients.

We, as GPs, continue to work for the good of our patients and perform exceptionally under this intense pressure.

As ever, if you feel you are being asked to do work which you feel is the responsibility of another body please let us know. We cannot help if we do not know it's happening.

### Ultrasound reports

The Royal Cornwall Hospitals NHS Trust (RCHT) has found an IT solution to stop unnecessary ultrasound reports reaching general practice following concerns raised by the LMC on your behalf.

You should no longer receive these reports from RCHT, but if you do please inform the LMC at: [admin@kernowlmc.co.uk](mailto:admin@kernowlmc.co.uk)



We are also working with colleagues at Devon LMC to resolve this same issue for Derriford Hospital-facing GP practices.

### **Blood bottle shortage**

The LMC supports the General Practitioners' Committee (GPC) in its call for Quality Outcomes Framework (QOF) suspension due to the ongoing national issue with blood tube supplies.

The LMC believes NHS England and NHS Improvement's [letter](#) to GP practices is immensely unhelpful. On one hand, it seeks to override clinical decisions without cast iron protection from the medico-legal consequences. On the other, there is a deafening silence regarding the QOF implications for GP practices – workload, economics and patient understanding of the circumstances.

It is no more than a re-statement that GPs and their teams are expected to work harder and longer and to the undoubted detriment of their own health, the health of their patients, and that of their business.

### **GP Payments and Pensions system update**

Local GP practices are asked to contact the LMC with examples of issues experienced with the new GP Payments and Pensions (GPPP) system.

Please inform the LMC at [admin@kernowlmc.co.uk](mailto:admin@kernowlmc.co.uk) so we can escalate issues nationally with the Institute of General Practice Management (IGPM) on your behalf to the General Practitioners' Committee (GPC) to raise with Primary Care Support England (PSCE).

We are hearing reports of superannuation deductions being incorrect, as well as missing rent reimbursements and aspiration payments.

### **Coroner reports**

The LMC continues to be approached by local GP practices asking if they are entitled to receive payment for Coroner reports for inquests.

As mentioned in a previous [newsletter](#), the LMC reminds local GP practices that if the Coroner requests a formal report for an inquest this is no longer chargeable work and is effectively demanded as part of a legal process similar to a subpoena. The fee for completion of these reports has been removed as a result of national guidance from the Chief Coroner.

The LMC managed to negotiate continuing with the fee payment longer than many parts of the country, but that fee has now been officially withdrawn by the Coroner, in keeping with all other areas of England.

### **Cancard advice**

The LMC is aware of further instances of local GP practices receiving requests from patients for help in obtaining a 'cancard'.

Whilst the British Medical Association (BMA) and Royal College of General Practitioners (RCGP) support the use of 'cannabis-based products for medicinal use in humans' under the supervision of specialist clinicians or prescription of Medicines and Healthcare Products Regulatory Agency (MHRA) authorised licenced products by doctors who have the necessary clinical experience and competences, it does not support the use of the Cancard, nor the

suggestion that UK registered GPs sign a declaration confirming a diagnosis for the card to be issued.

The Cancard UK website states that the Cancard has been designed in collaboration with GPs, but neither the RCGP nor BMA have been formally consulted or given endorsement. Whilst the BMA sympathises with patients who struggle to pay a private prescription charge, it does not believe that this is a justifiable reason to encourage the purchase of unregulated unlicensed cannabis products from unregulated or illegal dealers. The Department of Health and Social Care (DHSC) and Home Office are clear that they do not endorse and/or support this. The view remains that the cannabis product would need to have been prescribed (and supplied) in line with the [2018 regulations](#) in order for there to be lawful possession.

The 2018 regulations state that cannabis-based products for medicinal use (CBPM) can only be prescribed by a doctor on the General Medical Council (GMC) specialist register, in the appropriate field. CBPM can only be used in one of the following areas:

- intractable nausea and vomiting
- chronic pain
- spasticity and severe treatment-resistant epilepsy.

The correct NHS approach is for the patient to be referred into a specialist service in the appropriate specialism who will assess the patient and their suitability (or not) for CBPM in line with [NICE NG144](#).

### **Patients registered as a Temporary Resident in general practice**

Kernow LMC reminds local GP practices to ensure the Temporary Resident Box is ticked within the system when processing temporary registrations. Where this isn't ticked, the patient will register as a 'transfer in' for a child, resulting in the Health Spine being updated and feeding through to CarePlus – the Child Information System. This is leading to patients being sent appointments and information unnecessarily by the Public Health Nursing Team.

### **Psychiatry UK – interim advice to GP practices**

Some of you have reported concerns to the LMC about Psychiatry UK (PUK) referrals. This is a national concern which the General Practitioners' Committee (GPC) is looking into. Locally, NHS Kernow is working hard to resolve a clear and safe way ahead. In the meantime, we advise the following:

When a GP discusses the request with the patient they should make the downstream situation crystal clear, ie the NHS (CCG) will pay for the patient to see PUK in order to reach a diagnosis, but PUK have consistently declined to offer support and monitoring after any diagnosis. This means that the GP will not be able to prescribe any medication that might be recommended by PUK as this requires specialist monitoring.

As this is a reasonable statement of fact, the patient will have been fully informed before the referral. The LMC would recommend that this is documented in the patient's notes so that if an argument ensues about the GP's refusal to prescribe (because it would be unsafe to do so) it is very clear that the patient knew this before going to PUK.

Furthermore, we would also recommend that the GP states in the referral letter that they are not able to prescribe without an appropriate and signed shared care agreement, which includes a commitment to monitoring and follow-up by PUK. That way PUK are forewarned

of the downstream situation. It would then be unethical for them to send the patient away with an expectation that the GP will prescribe.

The LMC believes that all referrals should be processed through the Referral Management Service (RSS) so that they discuss patient choice with the patient, any limitations of the referrals, and remove the potential Practice/patient anxiety and or tension. We are in discussion with NHS Kernow and the RMS about this.

### **e-Consult and GP practice websites**

It has recently been brought to the LMC's attention that in some instances patients may be receiving conflicting messages about the timeframe they can expect a response on submission of an e-Consult.

The issue arises when the secure message sent automatically to patients from the e-Consult system does not align with the practice message or website.

The LMC advises all GP practices to check that their messaging is correct and aligned. Where this is not case, please contact e-Consult to request that the necessary changes are applied. If a GP practice experiences any concerns or frustrations in liaising with e-Consult, please let the LMC know at: [admin@kernowlmc.co.uk](mailto:admin@kernowlmc.co.uk)

### **LMC survey on financial support for the Institute of General Practice Management (IGPM)**

Kernow LMC is carrying out a short survey to establish if local general practice wishes to offer financial assistance to support the aims and work of the newly-formed Institute of General Practice Management (IGPM) – the only national organisation run by Practice Managers to represent the profession.

The LMC is fully supportive and engaged with the IGPM and will be working closely with its new regional representatives to address and escalate issues, where necessary.

The survey only takes one minute to complete and responses will remain anonymous. It is open until noon on Friday, 17 September. You can complete the survey [here](#). Your participation is appreciated.

### **Staff Training Programme 2022**

**By Nicky Sherry, Administrator at Kernow LMC**

The LMC is considering our Staff Training Programme for 2022. We are looking to provide training online from January to April 2022 taking account of the Covid-19 pandemic and then face to face – please let me know your thoughts on this.

We are also exploring new courses. Our selection has been very similar for a number of years and remains popular – but please let us know if there is anything other you would like to see. Email: [nicky@kernowlmc.co.uk](mailto:nicky@kernowlmc.co.uk) with your suggestions/queries.



## Staff Admin Training Courses for the rest of 2021

By Nicky Sherry, Administrator at Kernow LMC

Places are still available on the following LMC training courses this year (all online over half a day):

- 16/9/21 – Assertiveness and Interpersonal Skills (am)
- 28/9/21 – Introduction to Primary Care (am)
- 12/10/21 – Medical Terminology (am)
- 26/10/21 – Assertiveness and Interpersonal Skills (am)
- 11/11/21 – Handling Complaints (am) 11/11/21 – Telephone Techniques (pm)

These courses cost £40 per delegate. To book, please email: [nicky@kernowlmc.co.uk](mailto:nicky@kernowlmc.co.uk) with the delegate's name and email address and I will invoice your GP practice.

We also have a Dispensary Seminar being run for us by Moore Scarrott Healthcare Ltd, which will be a face to face seminar. This is being held on 7 October, 2021, in a training room in Victoria, Roche, with social distancing. It is an all-day event with the seminar taking place in the morning, with lunch provided, and a Q&A session in the afternoon.

The cost is £60 per delegate – again email me with the delegate's name and email address.

## Final chance to register for free 1-1 remote legal surgery session

The LMC has arranged for interested local GP practices to have a free hour-long 1-1 legal advice session with VWV on subjects of their choice – and places are still available.

Topics which you may wish to seek legal advice on include GP incorporations, Primary Care Network (PCN) arrangements and incorporations, primary medical services, regulations/contracts, federations, mergers, super partnerships, disputes, partnership agreements, premises, employment, Integrated Care System (ICS) arrangements and contracting, data protection, procurement, Care Quality Commission (CQC), General Medical Council (GMC) and immigration.

Places are available on a first come first serve basis for hourly sessions on Tuesday, 14 September.

If you are interested in booking a session, please complete this short expression of interest [form](#) outlining your requirements and email it to [ssaib@vww.co.uk](mailto:ssaib@vww.co.uk) as soon as possible.

The LMC's usual caveat about service endorsement at the end of this newsletter applies.

## Free financial and accountancy advice

The LMC has arranged for interested GP practices in Cornwall to have a free hour-long financial and accountancy advice session with specialist medical accountants Moore Scarrott Healthcare on subjects of your choice.

This will be a remote event, so that you can dial in at a time to suit you and travel will not be required. Moore Scarrott Healthcare acts for a large number of Primary Care Networks (PCN)s, GP practices and sessional GPs around the country.

Areas that you may wish to seek advice on include:

- Accounting for your PCN and maximising the finances of your network.
- Understanding the NHS pension scheme and navigating the Primary Care Support England (PCSE) maze.
- Providing management information for partners.
- Financial considerations and boosting the performance of dispensing practices.



# CONNECT

Monthly newsletter for the Duchy's GPs and practice managers

- Use of corporate structures to improve tax efficiency within general practice.
- Premises – restructure with corporate entity or explore refinance arrangements.
- Financial planning to assist with succession and recruiting new partners.

If your chosen subject does not appear above, then simply suggest the content that you want to discuss.

If you are interested in booking a session, please complete the short [expression of interest form](#) outlining your requirements and email it to [info@mshealth.co.uk](mailto:info@mshealth.co.uk) as soon as possible.

The sessions will take place on Thursday, 18 November, from 8am-8pm.

The LMC's usual caveat about service endorsement at the end of this newsletter applies.

## GP flu survey – helping to plan for flu season 2021/22

Cornwall and the Isles of Scilly NHS will deliver its flu vaccination programme 2021/22 from the middle of October – with GP practices at the forefront.

NHS Kernow has launched a [survey](#) as an opportunity for Primary Care Networks (PCNs) to provide feedback on last year's rollout and any support required to help make this season's programme run smoothly and reach as many of the eligible groups as possible.

Completing the questions should take seven minutes and is voluntary. However, it is hoped that many of you will want to share your expertise and thoughts which will benefit everyone. Responses are required by noon Friday, 24 September, please.

Planning for the flu season has already begun and a systemwide group set up to help with the flu vaccination programme would very much like a PCN representative to join them at their meetings. The meetings take place monthly, but you will not be expected to join them all.

They provide an opportunity to learn about the progress of the flu vaccination programme rollout, share issues and ideas, and work as a system to discuss how to resolve challenges in the delivery of the programme.

To register your interest, or for further details, please contact [Ami Butler](#).

## Local Pharmaceutical Committee update

**By Drew Creek, Operations Manager at Cornwall and Isles of Scilly Local Pharmaceutical Committee (LPC)**

Community pharmacies, like most parts of primary care, are exceptionally busy and we have lots going on within our national contract and local services.

Locally, there have been some updates to our minor ailments service – remember pharmacies can treat:

- Uncomplicated Urinary Tract Infections (UTI) in women 18-65.
- Bacterial conjunctivitis in 1-2 year olds.
- Impetigo using topical treatments.

The General Practice Community Pharmacy Consultation Service (GPCPCS) is still being rolled out – if you want to be part of the scheme let us know at: [admin@cornwalllpc.org](mailto:admin@cornwalllpc.org)

Year 3 of our 5 year fixed funding contract has been announced. Some changes are an expansion of the New Medicine Service (NMS) that will mean we can support with the following conditions from September:

- Asthma and chronic obstructive pulmonary disease (COPD)
- Diabetes (Type 2)



# CONNECT

Monthly newsletter for the Duchy's GPs and practice managers

- Hypertension
- Hypercholesterolaemia
- Osteoporosis
- Gout
- Glaucoma
- Epilepsy
- Parkinson's disease
- Urinary incontinence/retention
- Heart failure
- Acute coronary syndromes
- Atrial fibrillation
- Long term risks of venous thromboembolism/embolism
- Stroke / transient ischemic attack, and
- Coronary heart disease

Also announced are two new services, a stop smoking service that will go live in January and a hypertension screening service including the use of 24 hour blood pressure (BPs) starting on 1 October.

The service specifications for both of these services are yet to be released and the LPC will keep the LMC updated as soon as we know more.

If you have any questions please contact us direct at [admin@cornwallipc.org](mailto:admin@cornwallipc.org) or we are always happy to receive feedback via the LMC.

## **New to Practice Fellowships for GPs and Practice Nurses – registration for October cohort**

**By Lara Barratt, Project Manager at Cornwall Primary Care Training Hub**

This programme is a two-year provision of support, development and continuing professional development for all GPs and practice nurses that have qualified in the last 12 months and are employed in either a salaried or partner role in Cornwall.

Registration is now open for the third cohort, starting in October. Further information can be found [here](#), along with a registration form.

For more information, or a conversation about the scheme, please contact Cornwall Primary Care Training hub at: [kernowhealthcic.workforce@nhs.net](mailto:kernowhealthcic.workforce@nhs.net)

## **GP mentoring opportunity**

**By Lara Barratt, Project Manager at Cornwall Primary Care Training Hub**

Cornwall Primary Care Training Hub has been running a GP mentoring programme since the beginning of this year, which has initially been provided for GPs on the New to Practice Fellowship Programme. The programme is delivered with funding from NHS England (NHSE). We are now looking to offer this programme more widely and would like to hear from experienced GPs interested in becoming mentors. This is open to experienced GPs with an interest and background in mentoring others and involves undertaking accredited training and joining our existing team of GP mentors.

We are looking to run a second round of training later this year and are now holding a waiting list of GPs in Cornwall that would like to be part of the programme.

For further information, or an informal conversation, please contact [kernowhealthcic.workforce@nhs.net](mailto:kernowhealthcic.workforce@nhs.net).

### **Primary Care Networks – plans for 2021/22 and 2022/23**

NHS England (NHSE) has published [plans](#) for the gradual introduction of new service requirements for Primary Care Networks (PCNs) and confirmed how they will access funding through the Investment and Impact Fund (IFF) across the second half of 2021/22 and 2022/23.

GP practices will be auto-enrolled into the revised PCN DES, but with an option to opt-out for one month from 1 October.

### **Appraisal payments**

Following the General Practitioners' Committee's (GPC) submission to the Review Body on Doctors' and Dentists' Remuneration (DCRB), and the recommendation of a 3% uplift for GP appraiser pay and trainers grants being accepted by Government, NHS England and NHS Improvement (NHSEI) has confirmed the [standard appraisal fee](#) will be uplifted by 3% and applied from 1 April, 2021.

It is anticipated that the September 2021 payment will reflect the new recalculated fee and include back payments for appraisals undertaken and paid.

It is positive that the award has been applied to this area as GP appraisers had been severely affected during the Covid-19 pandemic, with many appraisals being paused.

### **CQC regulatory approach for general practice**

The Care Quality Commission (CQC) will continue with its current regulatory approach for general practice – suspending its routine inspection programme in response to the Covid-19 pandemic in recognition of the pressures faced by GP surgeries.

Dr Rosie Benneworth, Chief Inspector of Primary Medical Services and Integrated Care at the CQC, said: "The CQC understands the huge pressure that GP practices are under during this difficult time, and while we need to deliver our regulatory role, we don't want to unnecessarily add to this pressure." Read more [here](#).

The LMC can attend CQC inspections and provide support to GP practices. If this would be useful, please contact us at [admin@kernowlmc.co.uk](mailto:admin@kernowlmc.co.uk)

### **New NHS Cervical Screening Management System**

A [new IT system is being introduced on 30 October](#) to replace the current call and recall IT system for cervical screening.

Organisations need to prepare now for the switch over by:

- Updating devices with the latest software by 1 September, 2021 – [watch NHS Digital's new video and follow the guidance about the IT requirements](#)
- Setting up NHS smartcards before 1 September 2021 – [use NHS Digital's guidance to ensure staff have the correct role, workgroup profile and permissions in place](#)
- Accessing the online implementation guides to understand your organisation's requirements – [follow NHS Digital's guides and training materials designed for each care setting](#)



# CONNECT

Monthly newsletter for the Duchy's GPs and practice managers

If you have any questions about the new system, email [screening.implementation@nhs.net](mailto:screening.implementation@nhs.net) or visit [www.digital.nhs.uk/cervical-screening](http://www.digital.nhs.uk/cervical-screening)

## Supporting people to attend cervical screening

Public Health England (PHE) has updated [guidance](#) on supporting patients who find it difficult to attend their cervical screening.

## New antenatal guidance

The National Institute for Health and Care Excellence (NICE) has issued new guidance covering the routine antenatal care that women and their babies should receive. It aims to ensure that pregnant women are offered regular check-ups, information and support. NICE has also published a [guideline on postnatal care](#), which covers the topics of emotional attachment and baby feeding.

## Children and young people with severe complex needs

The National Institute for Health and Care Excellence (NICE) has opened [consultation](#) on its draft guideline on disabled children and young people up to 25 with severe complex needs. The draft guideline will support joined up and coordinated health, social and education services for these people and their families.

## Publication of ME/CFS guideline paused

The National Institute for Health and Care Excellence (NICE) has paused developing an updated guideline on the [diagnosis and management of myalgic encephalomyelitis \(or encephalopathy\)/chronic fatigue syndrome \(ME/CFS\)](#). It has not been able to produce a guideline supported by all.

The causes of ME/CFS are still poorly understood and, because of this, there are strong views around the management of this debilitating condition. Due to issues raised during the pre-publication period, NICE needs to take time to consider next steps, in consultation with professional and patient stakeholder groups, so that the guideline is supported and can be successfully implemented.

## Records Management Code of Practice 2021

NHSX has now published the [Records Management Code of Practice 2021](#) which is important guidance for anyone involved in decisions around keeping health and care records.

It provides guidance on what the law says about managing records, how to file and store them and how long they should be kept for.

## BMA launches public campaign backing general practice

The British Medical Association (BMA) has launched a new campaign called '[Support Your Surgery](#)' which encourages the public to support its call for Government investment in general practice to provide better services.

As part of the campaign, a [petition](#) has been set up by the BMA for the public to sign, which calls on the Government to also fund improved buildings and source more GPs.



The campaign also explains the pressures on general practice and why it has been difficult for patients to see their GP face-to-face over the last 18 months.

A poster is available for GP practices to display encouraging their patients to sign the petition. You can download it [here](#). More campaign materials are expected shortly.

Meanwhile, the BMA is asking for interested GPs to volunteer to be available for media interviews to raise public awareness and understanding about issues facing general practice, such as workforce and workload. If you are interested, please contact the LMC at [admin@kernowlmc.co.uk](mailto:admin@kernowlmc.co.uk) initially.

### **GP survey to inform national negotiating and lobbying**

The General Practitioners' Committee (GPC) wants to hear about your experiences working as a GP. Please complete the [survey](#) to tell the GPC about the issues affecting you most – including your workload, recruitment and your future career plans.

Responses will help the GPC better understand the issues affecting GPs and ensure it represents the profession effectively. The survey results will also inform negotiations with the Government and will be considered in future GPC policy and lobbying work.

The [survey](#) is open until Monday, 20 September and takes around 10 minutes to complete.

### **Sessional GPs webinar – contracts**

A webinar will be held on Tuesday, 21 September, from 6.30pm-8pm, about key contract issues for sessional GPs, including what to look out for when reading a new contract, common pitfalls to avoid and what support is available from the British Medical Association (BMA). There will also be an update on NHS 111 contracts.

Questions can be submitted in advance and there will also be an opportunity to ask questions during the event. Register your place [here](#).

### **Care home workers wanting Covid-19 vaccination exemption letters**

Kernow LMC has been approached by some local GP surgeries asking what they should do if a care home worker needs an exemption letter from the Covid-19 vaccination as a condition of employment. The General Practitioners' Committee (GPC) has confirmed that the Department of Health and Social Care (DHSC) is putting a process in place for this, so GP practices shouldn't be providing letters now. Once the GPC has got more information, the LMC will update you.

### **Covid passports and patient name changes**

Kernow LMC is aware that GP practices are receiving a growing number of contacts from patients who are due to travel and the airline is refusing to accept a marriage certificate as proof of name change. The issue arises because whilst their medical record is in their married name, their passport has not been updated – the NHS Covid Pass does not, therefore, reflect their passport.

Unfortunately, the [Government's website](#) is not helpful in that it advises patients who find themselves in this position to contact their GP to have their details updated.

Our advice would be that this really should be a conversation between the patient (with a copy of their marriage certificate) and travel company; GP practices are not contractually obliged to comply with these requests for the purpose of a patient travelling abroad. Where



a GP practice does agree to process the name change upon receipt of a formal request, the patient should be advised that the change will be processed in line with GP practice policy, ie at the same speed as any other admin change and not within a timeframe specified by the patient.

### **Covid-19 pandemic recovery workload prioritisation guidance**

The General Practitioners' Committee (GPC) and Royal College of General Practitioners (RCGP) have updated their [joint Covid-19 Pandemic Recovery Workload Prioritisation Guidance](#) for GP practices.

Their view is that there is significant variation in local capacity in general practice subject to local circumstances, Covid-19 prevalence, and staffing levels – and that it is for GP practices to determine how they meet the reasonable needs of their patients.

### **Updated PHE guidance on NHS staff self-isolation and return to work following Covid-19 contact**

The Government has updated the requirements to self-isolate following a positive Covid-19 contact and Public Health England (PHE) has refined its [guidance on how this will impact NHS staff and students working in the NHS](#).

Fully vaccinated staff and students who are identified as a contact of a positive Covid-19 case will no longer be expected to isolate and will be expected to return to work, after a number of safeguards have been implemented, such as a negative polymerase chain reaction (PCR) test prior to returning.

It's important to remember that the updated guidance applies only to people who have the infection but are not showing symptoms. Anyone who develops symptoms should still self-isolate and end isolation only following a negative PCR test.

#### **Latest jobs in local general practice**

The latest practice vacancies – including GP and practice manager roles – are available on the jobs page of the LMC's new website: [www.kernowlmc.co.uk/jobs/current-vacancies/](http://www.kernowlmc.co.uk/jobs/current-vacancies/) Vacancies are also available on the [jobs page](#) of Kernow Health's website.

Kernow Health's Staff Bank is also now live for workers and practices to sign up. Please follow these links:

<https://cornwallcepn.co.uk/general-practice-staff-bank/>

[Bank Worker sign-up](#)

[Practice manager sign-up](#)

Lantum are supporting practices in key functions, including adding shifts and availability. If you or your practice teams would like any additional support in using the Bank, please contact [kernowhealth.workforce@nhs.net](mailto:kernowhealth.workforce@nhs.net)

Produced by Kernow Local Medical Committee. Copy submissions for the October 2021 newsletter should be emailed to Rich Turner, Communications Lead at the LMC, at [rich@kernowlmc.co.uk](mailto:rich@kernowlmc.co.uk) by noon on Friday, 24 September, please.



# CONNECT

Monthly newsletter for the Duchy's GPs and practice managers

**Disclaimer:** The companies, products and services mentioned in the newsletter are for illustrative purposes only and implicitly are not an endorsement by Kernow Local Medical Committee. Individuals and practices who wish to acquire products and services advertised in the newsletter do so at their own discretion and risk. The LMC strongly advises that the information is carefully checked, as it is subject to change, and comparison sought with other similar products and services before entering into any legally binding agreement. Please advise the LMC of any inaccuracies or issues encountered. The LMC cannot be held responsible or liable in any way for any losses, liabilities, injuries, death, misuse of information, copyright issues or reputational damage associated with products or services mentioned in the newsletter.

---

Visit [www.kernowlmc.co.uk](http://www.kernowlmc.co.uk) Tel 01726 210141 Email [admin@kernowlmc.co.uk](mailto:admin@kernowlmc.co.uk)  
[@KernowLMC](https://twitter.com/KernowLMC) [www.linkedin.com/in/kernow-local-medical-committee](https://www.linkedin.com/in/kernow-local-medical-committee)